

Internships Thailand

Spa Therapist Internship Description

- Job Title:** Spa Therapist Trainee
- Department:** Spa Department
- Reports to:** Head Therapist/ Assistant Spa Manager / Director or Company Owner

Program length

Minimum 3 months

Career Opportunities

Spas and salons are increasingly popular destinations for people seeking to reduce stress and feel younger. Estheticians / Spa Therapists are creative, caring and innovative professionals who help people look and feel their personal best.

Our program will allow graduates to train in a multicultural environment on Phuket, Thailand, at the Spa of one of the top 5 star Resorts, Twin Palms.

Spa interns will learn about treatments and products from one of the most reputed brands in the skin care industry and the undisputed and undisputable sun care specialist, Institut Esthederm.

The program will allow spa interns to get the skills they need to work in hotel spas, salons, day spas, luxury resorts and tourist destinations, at beauty counters and on cruise ships. Graduates may also find opportunities as beauty consultants; sales representatives or instructors.



Highlights

The market for spa services is growing rapidly, and trained spa professionals are in demand. Students train on site at Sun Spa Esthederm, providing a full range of spa esthetic services including reception, retail, and customer service. Students attend spa therapy trainings using Thai treatments and techniques and products. Students attend treatment trainings using Institut Esthederm protocols and products. The program allows students to train in a wide range of skills and graduate with a high level of confidence.

Specialized skills include:

- ❖ Aromatherapy
- ❖ Thai massage
- ❖ Thai herbal compress
- ❖ Indian Head Massage
- ❖ Skin exfoliation techniques
- ❖ Sun treatments and programs
- ❖ Facials
- ❖ Self-tanning treatment
- ❖ Hot stone massage
- ❖ Body wraps.

General Mission

To support the Spa Department by providing spa treatments and massages, retailing products, reception, customer service and achievement of set goals.

Key Responsibilities

- ❖ Provide all cares / treatments offered by Sun Spa Esthederm.
- ❖ Promote the sale of Sun Spa Esthederm products in conjunction with its treatments / programs.
- ❖ To recommend retail products for home-care during treatments.
- ❖ Ensures an extensive knowledge of all products, treatments and programs.
- ❖ Actively communicate with guests / potential clients.
- ❖ Assist and participate in shows and events.

- ❖ Responsibility for all payments made for Sun Spa Esthederm programs / treatments / products through guests signature.
- ❖ Record details of all programs / treatments taken for each client, including products use.
- ❖ To consistently achieve treatment and retail targets.
- ❖ To work within the time guidelines for each treatment and to communicate with reception if any changes are made.
- ❖ To communicate client suggestions to the Head Therapist / Assistant Manager so that the Spa's offering can be further enhanced.
- ❖ To work within the team to record and maintain adequate stock levels in order to carry out treatments to the required standard, and to be responsible for reporting any deficit in stock levels to the Operation Manager.
- ❖ Assist in the sales of products at other retail locations when necessary.
- ❖ Assist in stock control accounting systems.
- ❖ Deliver and collect laundry according to hotel's procedure.
- ❖ Cleaning of Sun Spa Esthederm facilities.

Self Management

- ❖ Comply with hotel rules and regulations and provisions taught through training.
- ❖ Comply with company grooming and uniform standards.
- ❖ Comply with timekeeping and attendance policies.
- ❖ Actively participate in training and development programs and maximize opportunities for self development.
- ❖ Maintain the appropriate attitude and physique to reflect and promote the image of Sun Spa Esthederm.

Customer Service

Demonstrate service attributes in accordance with industry expectations and company standards to include:

- ❖ Being attentive to guests.
- ❖ Accurately and promptly fulfilling guest requests.
- ❖ Understand and anticipate guest needs.
- ❖ Maintain a high level of knowledge which will enhance the guest experience.
- ❖ Demonstrate a service attitude that exceeds expectations.
- ❖ Take appropriate action to resolve guest complaints.
- ❖ Appreciate the dynamic nature of the spa industry / hotel industry and extend these service attributes to all internal customers.
- ❖ Maintain a high level of product and service knowledge about Sun Spa Esthederm and the hotel.

Health Safety & Security

- ❖ Ensure the highest standards of hygiene, cleanliness and tidiness in the Sun Spa Esthederm areas as well as in the hotel facilities.
- ❖ Demonstrate an understanding and an awareness of all policies and procedures relating to Health, Hygiene and Fire Life Safety.
- ❖ Familiarize yourself with emergency and evacuation procedures.
- ❖ Ensure all security incidents, accidents and near misses are always logged in a timely manner and brought to the attention of your line manager.