Internships Thailand FAQ

What is Internships Thailand?
How does Internships Thailand work?
What areas for Internships are there?
Can we offer Internships elsewhere in Thailand?
What are the advantages of doing an Internship in Phuket?
Why should you do an Internship?
In the case that the Intern gets paid, how much would the salary consist of?
What is included in the Internship fee?
How much is deposit?
Does the Internship fee include accommodation and food?
What will the accommodation at the hotel consist of?
What to do about travel health insurance in another country?
When do you have to pay the airport pickup fee?
If a participant gets a visa denial, how much is the refund?
How long does the placement process take?
Can Interns choose to start when they wish?
Can an Intern choose the hotel of his/her choice to complete the Internship?
What if the intern changes his/her mind about the location of the Internship?
If a candidate is unsatisfied with the position we offer, do we arrange a new placement?
What are the acceptance criteria for an internship?
Do the interns have to have good knowledge of English?
Is there an age limit for Internships Thailand?
How to apply for Internship in Thailand?
What is Orientation?
What is a point of contact?
What are the social activities?
What do the interns talk about Internship?
Why do the hotels collaborate with Internships Thailand?
What is Internships Thailand?
Internships Thailand is the only professional Hospitality Internships placement company working with 4 & 5 Star Hotels in Thailand. Even though we can arrange internships in every major tourist area, we are specialized in providing internships in Phuket and the South of Thailand.

With over 20 years experience in Hospitality and Internship placements in Thailand, Australia, Switzerland and various other countries, we are able to draw on our experience to ensure your internship experience is a unique one.

How does Internships Thailand work?
We work with partners all over the world including Educational Consultants, Universities and Colleges (mainly Hospitality, Travel & Tourism) by facilitating internship opportunities in the beautiful country of Thailand. Our internships are custom designed to suit the intern's needs and to ensure they get the most out of this unique life experience whilst gaining professional experience in preparation for the work place. Our strength is our ability to place interns into any area within the Hospitality and Tourism industry utilizing an established network of companies/hotels (primarily 4 & 5 Star Hotels).

What areas for Internships are there?

**Hotels**
- Food & Beverage
- Sales & Marketing
- Front Office
- Kitchen / Culinary

**Tour and Travel Operators**
- Marketing Trainee
- Administration
- Tour Guide Trainee
- E-marketing and Reservation
Can we offer Internships elsewhere in Thailand?

Yes, we can. We are expanding to many destinations throughout Thailand including Bangkok, Chiang Mai, Huahin, Pattaya, and Samui.

What are the advantages of doing an Internship in Phuket?

As we are based in Phuket, we can provide interns with our support services, such as:

- Monitoring and appraisal visits at the host company
- Orientation
- 24/7 point of contact
- Social activity days
- Visits to the Internship Company
- Newsletters

Why should you do an Internship?

- Enhance practical skills in the hospitality industry.
- Develop knowledge of the industry in Thailand.
- Discover yourself and learn what it is like to be independent!
- Have a head-start when returning back to your home country.
- Gain international experience all while discovering a unique country.
- Receive a great reference from a well recognized organization.
- It’s more or less FREE – you will recoup the program fee through free accommodation and board during the internship.
- Make valuable future contacts within the industry.
- Learn what it’s like to work in the industry before getting your first full time job.
In the case that the Intern gets paid, how much would the salary consist of?

Normally no other stipends/wages/salaries will be paid, however in some cases Internships Thailand may be able to negotiate on the intern’s behalf for the hotel to also pay the interns some stipends. This will typically be between a minimum of 9,000 Thai Baht per month. This is only done upon request and is not guaranteed i.e. interns (at the time of application) must be prepared to complete an internship without any monetary stipends. Additional charges for this service apply – please see Terms & Conditions.

For the salary negotiations, Internships Thailand charges an additional 9,500 Baht which is subject to 7% Government Tax.

What is included in Internship fee?

Pre-Internship
- Free of charge counseling.
- One internship offer within a professional work environment in the interns’ industry/field and location of choice.
- Visa assistance and advice.

During Internship
- Airport pick-up (only) upon arrival.
- Transport from accommodation (if outside hotel) at selected pick up points and times by staff bus.
- Accommodation at the hotel or staff house for the duration of the internship.
- All meals while at the internship.
- Orientation (Phuket only).
- Welcome pack including detailed maps, transport and general information about living in Thailand (Phuket only).
- Special rates on accommodation, food and beverages at the hotel for family/friends.
- Use of hotel facilities (depends on the policy of the Hotel. Example; internet, swimming pool etc.)
- Some hotels may also offer interns a share of the service charge.
- Salary (not all internships offer salary)
- Special rates on tours provided by the internship host company.
- Trips at discount prices.
- Monitoring and support for the duration of internship (regular calls and visits throughout the duration of the placement to assess progress (visits - Phuket only).
- Monthly newsletter.
- Monthly social activities (Phuket only).
- 24/7 point of contact.
- Visa run and work permit.
Internships Thailand FAQ

Post-Internship

- A reference upon completion of the internship.
- Organization of academic credit forms from universities upon request.
- Promoting the intern on our website to prospective employers.

How much is the deposit?

Before Internships Thailand engages the placement process, 21,400 Thai Baht (included 7% VAT), are required. Internships Thailand is unable to promote applications to host companies without receiving deposit. This deposit will be deducted from the total internship fee.

For more information, please see our Terms & Conditions.

Does the Internship fee include accommodation?

Yes, however for interns whose internship company does not provide accommodation or interns who wish to stay in accommodation other than that provided by the intern company Internships Thailand can organize a range of accommodation options for interns. All accommodation dwellings have been inspected by Internships Thailand to ensure our quality standards are met. Accommodation can be offered in mid-high end hotels and budget hotels or guest houses.

What will the accommodation at the hotel consist of?

The rooms will have:

- A fan and / or air conditioner (air-conditioner not guaranteed)
- Your own bed and wardrobe
- A private bathroom / toilet
- Linen will be provided
- Most host companies will also provide free laundry
What to do about travel health insurance in another country?
Although not mandatory, applicants are strongly advised to have their own travel/medical and personal liability insurance during their internship and their stay in Thailand. INTERNSHIPS THAILAND has partnered with one of the world’s leading insurance providers for young travelers and can arrange this for the intern to meet all specific requirements.

When do you have to pay the airport pickup fee?
You can pay at the same time you pay for the deposit, if the hotel doesn’t provide it, but in most cases the hotel will provide the airport pick up.

If a participant gets a visa denial, how much is the refund?
We have never had this problem as getting a visa to Thailand is generally very easy. However we will offer a 100% refund in this case unless the reason for the refusal is due to character issues.

How long does the placement process take?
Usually we require at least 10 weeks. However, if you need to be placed within less than 10 weeks, we can offer our express service. The charge for express service is 10,165 Baht (included VAT) and placement will be done within 4 weeks after receiving deposit.

Can an Intern choose to start when they wish?
Yes, you decide when to start and the duration of your internship.
Internships Thailand FAQ

Can an Intern choose the hotel of his/her choice to complete the Internship?
No, but we guarantee to find an internship that will be the perfect match to fit your requirements.

What if the intern changes his/her mind about the location of the Internship?
No, once we receive your complete application documents and deposit, we will start the placement process.

If a candidate is unsatisfied with the position we offer, do we arrange a new placement?
We only make one offer to the applicant. This will match the applicant’s requirement as written on their application documents and as per their comments during the Telephone interview/Skype interview. If the applicant refuses the internship offer because we made an obvious mistake in matching him/her with an internship then we will certainly look for another internship. However, for as long as our company exists, we have never experienced negative feedback from our interns.

What are the acceptance criteria for an internship?
- Related study and/or practical experience in Hospitality and Tourism.
- Adequate level of English (Any additional language is a plus).
- Holder of the correct visa and adhere to relevant visa regulations with regards to work conditions.
- Ability to perform required tasks physically.
- Abide by the Internships Thailand program terms and conditions.

Do the interns have to have good knowledge of English?
The language of business in Thailand is English, so you must have a good knowledge of English to get along. We interview you via Skype or phone call to assess your English skills. This equates to IELTS score of 5 or an 'upper intermediate' level of conversational English. Please note there is no formal requirement to pass the IELTS. This is merely an indication of required level.
Is there an age limit for Internships Thailand?
The minimum age is 18 and although we do not have a maximum age, the program is really
designed to offer young graduates and under-graduates the opportunity to get international work
experience. So we would probably accept applicants until the age of 35 as long as they are
currently studying or have just completed their studies.

How to apply for Internship in Thailand?
- Send us your CV and a letter of Introduction via website or email
- Completed application form.
- A telephone or Skype video call interview to get to know you.
- Any other documents required by Internships Thailand for the application. This may
depend on the visa the intern intends to apply for.
- Applicable deposit as specified.

What is Orientation?
All interns who arrive in Phuket are given a 1 hour
orientation in our Internships Thailand office in Phuket,
where they will be given information and guidance on all
aspects of living in Thailand, and successfully
participating in an internship. The orientations are once
a week and should ideally be booked before interns
arrives in the country.

What is a point of contact?
All of our interns have a 24/7 point of emergency contact should they need help with anything, as
well as the opportunity to visit the Internships Thailand office within work hours and meet with
any member of staff for support or advice related to their internship, accommodation, living in
Phuket, or visa related issues.

What are the social activities?
The social activities are a great way to meet with other interns from
around the world and make new friends. This is also our chance to get to
know the interns better and to optimise their stay in Thailand. The social
activity day is a monthly event which will be either an excursion to one of
the many venues Phuket has to offer, a lunch or dinner at a great
restaurant or an invitation to a cultural theme show.
What do the interns talk about their Internships?

Josefin Maria Cristina Wernby, Food & Beverage at JW Mariott Phuket

First of all, I would like to thank you Internships Thailand team, I noticed how professional the organization was. They were very quick in responding to my questions and found me an internship in the best hotel that would give me a real asset to my CV.

Thailand is the most beautiful country, I really enjoy and will come back here again in the future.

Fukiko Fujita, Front Office at Tropical Garden Resort, Phuket

I am very happy to be here, all my colleagues are very nice and friendly to me. I am having a great experience and chance to discover the beautiful country of Thailand. All the time in Phuket was unbelievable, I felt comfortable.

During my internship I developed on the one hand my English skills and my independence, on the other hand I’ve learned all about checking in, checking out, escorting customers to rooms, answering the inquiry from customers, and lots more ! This internship has been unforgettable.

Why do the hotels collaborate with Internships Thailand?

Jerry John, General Manager, Angsana Laguna Phuket

Angsana Laguna Phuket has been working with Jorge and Internships Thailand for the last 14 months since our re-opening in December 2011. The quality of the interns recommended have been of the highest quality and each of them have played an integral role in their various departments, whilst helping us launch the Angsana brand here in Thailand. International interns continue to remain an essential component of our resort team, as they help us cater to the very diverse clientele that continues to make Phuket a destination of choice, allowing us to successfully blend Thai hospitality with an international flavor.

Scott Toon, General Manager, Paresa Resort

Paresa Resort has been working with Internships Thailand for more than two years. They have provided us with highly-proficient, multilingual interns who have showed a lot of potential in their departments. Each intern has been an asset to our resort, our guests as well as to our own employees. We even offered a full time position to one of the interns right after her internship had finished. Internships Thailand has established a great network to next generation hoteliers to meet with people who share their passion: Hospitality.